THE PARTIES

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business located in Redmond, Washington. Microsoft develops, markets,

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- 1. Microsoft is a Washington corporation with its principal place of distributes and licenses computer software.
- 2. Upon information and belief, defendant Softwareau.com is an entity of unknown form that does business through Internet websites and that advertises an address in Diamond Bar, California. Softwareau.com is engaged in the business of advertising, marketing, copying, offering, and/or distributing software, including purported Microsoft software.
- Upon information and belief, Does 1 through 5 (a) personally 3. participated in and/or (b) had the right and ability to supervise, direct and control the wrongful conduct alleged in this Complaint, and (c) derived direct financial benefit from that wrongful conduct. Upon information and belief, Does 1 through 5 (a) have an apparent partnership or authority to bind Softwareau.com in transactions, or (b) exercised joint ownership or control over the infringing items alleged in this Complaint. Upon information and belief, Does 1 through 5 are individuals or entities that transact substantial business in this district.

JURISDICTION

- 4. This Court has subject matter jurisdiction over Microsoft's claims for trademark infringement, copyright infringement, and related claims pursuant to 15 U.S.C. § 1121, 17 U.S.C. § 501, and 28 U.S.C. §§ 1331 and 1338(a).
- 5. This Court has supplemental jurisdiction over Microsoft's claims arising under the laws of California pursuant to 28 U.S.C. § 1367(a) because these claims are so related to Microsoft's claims under federal law that they form part of the same case or controversy and derive from a common nucleus of operative fact.

VENUE

6. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) and § 1400(a) because (a) Defendants reside in the Central District of California, and/or

(b) a substantial part of the events giving rise to Microsoft's claims occurred in the Central District of California.

FACTS COMMON TO ALL CLAIMS

- 7. Microsoft develops, advertises, markets, distributes, and licenses a number of computer software programs. Depending on the version, Microsoft's software programs are distributed recorded on discs, made available by Microsoft for download, or made available by Microsoft for pre-installation. Microsoft software programs are distributed together with associated proprietary materials such as user's guides, user's manuals, end user license agreements, Certificates of Authenticity, product keys and other components.
- 8. A Microsoft product key is a 25-character alphanumeric code, arranged in five groups of five characters each. Because Microsoft software is capable of being installed on a potentially unlimited number of computers, Microsoft uses product keys as one means of preventing or at least restricting the unauthorized copying of its software.
- 9. Office 2013: Microsoft Office 2013 ("Office 2013") is a suite of popular Microsoft software programs. Microsoft holds a valid copyright in Office 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft Office 2013, bearing the number TX 7-649-882, is attached hereto as Exhibit 1 and is incorporated by reference. Office 2013 includes the following popular Microsoft software programs:
- A. Access 2013: Microsoft Access 2013 is a program that allows users to create and manipulate databases and store data. Microsoft holds a valid copyright in Microsoft Access 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Copyright Registration Certificate for Microsoft Access 2013, bearing the number TX 7-751-913, is attached hereto as Exhibit 2 and is incorporated by reference.

- B. Excel 2013: Microsoft Excel 2013 is a program that allows users to create spreadsheets, perform calculations, and store numerical data. Microsoft holds a valid copyright in Microsoft Excel 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Copyright Registration Certificate for Microsoft Excel 2013, bearing the number TX 7-751-917, is attached hereto as Exhibit 3 and is incorporated by reference.
 - C. OneNote 2013: Microsoft OneNote 2013 is a program that allows users to organize text, audio, video and notes in one spot. Microsoft holds a valid copyright in OneNote 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Registration Certificate for Microsoft OneNote 2013, bearing the number TX 7-751-910, is attached hereto as Exhibit 4 and is incorporated by reference.
 - D. Outlook 2013: Microsoft Office Outlook 2013 is a program that allows users and networked teams to create and manage calendars and contacts. Microsoft holds a valid copyright in Microsoft Office Outlook 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Copyright Registration Certificate for Microsoft Office Outlook 2013, bearing the number TX 7-700-066, is attached hereto as Exhibit 5 and is incorporated by reference.
 - E. PowerPoint 2013: Microsoft PowerPoint 2013 is a program that allows users to create, organize, and present overhead and slide presentations. Microsoft holds a valid copyright in Microsoft PowerPoint 2013 that was duly and properly registered with the United States Copyright Office. A true and correct copy of the Copyright Registration Certificate for Microsoft PowerPoint 2013, bearing the number TX 7-751-911, is attached hereto as Exhibit 6 and is incorporated by reference.

1	E.	"ACCESS," Trademark Registration No. 3,238,869;	
2	F.	ACCESS LAUNCH ICON, Trademark Registration No.	
3	4,365,955;		
4	G.	"EXCEL," Trademark Registration No. 2,942,050;	
5	H.	EXCEL LAUNCH ICON, Trademark Registration No.	
6	4,355,451;		
7	I.	"INFOPATH," Trademark Registration No. 2,890,260;	
8	J.	INFOPATH LAUNCH ICON, Trademark Registration No.	
9	4,355,447;		
10	K.	"LYNC," Trademark Registration No. 4,003,879;	
11	L.	LYNC LAUNCH ICON, Trademark Registration No.	
12	4,433,545;		
13	M	"ONENOTE," Trademark Registration No. 2,844,710;	
14	N.	ONENOTE LAUNCH ICON, Trademark Registration No.	
15	4,351,584;		
16	O.	"OUTLOOK," Trademark Registration No. 2,188,125;	
17	P.	OUTLOOK LAUNCH ICON, Trademark Registration No.	
18	4,355,446;		
19	Q.	"POWERPOINT," Trademark Registration No. 1,475,795;	
20	R.	POWERPOINT LAUNCH ICON, Trademark Registration No.	
21	4,385,388;		
22	S.	PUBLISHER LAUNCH ICON, Trademark Registration No.	
23	4,355,448; and		
24	T.	WORD LAUNCH ICON, Trademark Registration No.	
25	4,355,444;		
26	True and correct copies of the Trademark Registrations for A through T		
27	above are attached hereto as Exhibits 10 through 29, respectively, and are		
28	incorporated by reference.		

-6-

Defendants' Infringement

- 11. Defendants advertised, marketed, copied, offered, and/or distributed unauthorized copies of Microsoft software and/or components after Microsoft notified them of the consequences of infringing Microsoft's copyrights, trademarks and/or service mark.
- 12. On information and belief, Defendants advertise, market, copy, offer, and/or distribute purported Microsoft software. In their website advertisements, Defendants use copies of Microsoft's trademarks and copyrighted works without authorization, misappropriating and/or infringing Microsoft's copyrights, advertising ideas, style of doing business, slogans, trademarks and/or service mark. Defendants indicate that they are distributing genuine Microsoft software, including but not limited to downloadable versions of Microsoft Office software. However, the Microsoft software and components distributed by Defendants are actually unauthorized and infringing.
- 13. In February 2014, an investigator saw that Defendants were offering Microsoft Office 2013, indicating that it would be distributed by digital download. The investigator placed an order for the Office 2013. He received an unauthorized product key for Office 2013 software, along with a link to a website from which Office 2013 could be downloaded, from Defendants.
- 14. By letter dated March 4, 2014, Microsoft put Defendants on notice that they were distributing (1) unauthorized product keys for Microsoft software and/or (2) unauthorized copies of Microsoft software by digital download. Microsoft asked Defendants to cease and desist from all infringing activity.
- 15. Thereafter, in October 2014, an investigator saw that Defendants were offering Microsoft Office 2013, indicating that it would be distributed by digital download. The investigator placed an order for the Office 2013. He received an unauthorized product key for Office 2013 software, along with a link to a website from which Office 2013 could be downloaded, from Defendants.

-7- COMPLAINT

- 16. By using unauthorized product keys and links distributed by Defendants, Defendants' customers were able to make counterfeit and infringing copies of Microsoft software, including but not limited to Office ell 2013 software.
- 17. On information and belief, Defendants have been and continue to be involved in advertising, marketing, copying, offering, and/or distributing counterfeit and infringing copies of a variety of Microsoft's software programs and/or related components to unidentified persons or entities.
- 18. On information and belief, Defendants have committed and are continuing to commit acts of copyright and trademark infringement against Microsoft. On information and belief, at a minimum, Defendants were willfully blind and acted in reckless disregard of Microsoft's registered copyrights, trademarks and service marks.
- On information and belief, Microsoft has been harmed by Defendants' 19. activities, including their advertising activities and unauthorized use of Microsoft's copyright protected material, and the unauthorized use of Microsoft's marks to describe the items that Defendants are distributing.

First Claim [Copyright Infringement – 17 U.S.C. § 501, et seq.] **Against Defendants**

- Microsoft repeats and incorporates by this reference each and every 20. allegation set forth in paragraphs 1 through 19, inclusive.
- 21. Microsoft is the sole owner of numerous copyrights, including but not limited to Microsoft Office 2013, Word 2013, Excel 2013, PowerPoint 2013, OneNote 2013, Outlook 2013, Publisher 2013, Access 2013, and InfoPath 2010, and is the sole owner of the corresponding copyrights and Certificates of Registration.
- 22. Defendants have infringed the copyrights in Microsoft's software, including but not limited to Office 2013, Word 2013, Excel 2013, PowerPoint

[Trademark Infringement – 15 U.S.C. § 1114] Against Defendants

Second Claim

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- 28. Microsoft repeats and incorporates by this reference each and every allegation set forth in paragraphs 1 through 27, inclusive.
- 29. Defendants' activities constitute infringement of Microsoft's federally registered trademarks and service mark in violation of the Lanham Trademark Act, including but not limited to 15 U.S.C. § 1114(1).
- 30. Because Microsoft advertises, markets, distributes, and licenses its software under the trademarks and service mark described in this Complaint, these trademarks and service mark are the means by which Microsoft's software is distinguished from the software and related items of others in the same or related fields.
- 31. Because of Microsoft's long, continuous, and exclusive use of these trademarks and service mark, they have come to mean, and are understood by customers, end users, and the public to signify, software programs or services of Microsoft.
- 32. The infringing materials that Defendants have and are continuing to advertise, market, copy, offer, and/or distribute are likely to cause confusion, mistake, or deception as to their source, origin, or authenticity.
- Further, Defendants' activities are likely to lead the public to conclude, 33. incorrectly, that the infringing materials that Defendants are advertising, marketing, copying, offering, and/or distributing originate with or are authorized by Microsoft, to the damage and harm of Microsoft, its licensees, and the public.
- Upon information and belief, Defendants advertised, marketed, copied, 34. offered and/or distributed infringing material with the purposes of misleading or confusing customers and the public as to the origin and authenticity of the infringing materials and of trading upon Microsoft's business reputation.
- Defendants had reason to know about infringement of Microsoft's 35. federally registered trademarks and service mark and caused, induced, or materially contributed to it.

- 36. At a minimum, Defendants acted with willful blindness to and in reckless disregard of Microsoft's registered marks.
- 37. As a result of their wrongful conduct, Defendants are liable to Microsoft for direct, contributory and/or vicarious trademark infringement. 15 U.S.C. § 1114(1). Microsoft has suffered damages. Microsoft is entitled to recover damages, which include any and all profits Defendants have made as a result of their wrongful conduct. 15 U.S.C. § 1117(a).
- 38. In addition, because of Defendants' infringement of Microsoft's trademarks and service mark as described above, the award of actual damages and profits should be trebled pursuant to 15 U.S.C. §1117(b). Alternatively, Microsoft is entitled to statutory damages under 15 U.S.C. § 1117(c).
- 39. Microsoft is also entitled to injunctive relief pursuant to 15 U.S.C. § 1116(a) and to an order compelling the impounding of all infringing materials advertised, marketed, copied, offered and/or distributed by Defendants pursuant to 15 U.S.C. § 1116, subsections (a) and (d)(1)(A). Microsoft has no adequate remedy at law for Defendants' wrongful conduct because, among other things, (a) Microsoft's trademarks and service mark are unique and valuable property which have no readily determinable market value, (b) Defendants' infringement constitutes harm to Microsoft's such that Microsoft could not be made whole by any monetary award, (c) if Defendants' wrongful conduct is allowed to continue, the public is likely to become further confused, mistaken, or deceived as to the source, origin or authenticity of the infringing materials, and (d) Defendants' wrongful conduct, and the resulting damage to Microsoft, is continuing.
- 40. Microsoft is also entitled to recover its attorneys' fees and costs of suit. 15 U.S.C. § 1117.

Third Claim

[False Designation Of Origin, False Description And Representation – 15 U.S.C. § 1125 et seq.] Against Defendants

- 41. Microsoft repeats and incorporates by this reference each and every allegation set forth in paragraphs 1 through 40, inclusive.
- 42. Because Microsoft advertises, markets, distributes, and licenses its software under the trademarks and service mark described in this Complaint, these trademarks and service mark are the means by which Microsoft's software is distinguished from the software or products of others in the same field or related fields.
- 43. Because of Microsoft's long, continuous, and exclusive use of these trademarks and service mark, they have come to mean, and are understood by customers, end users, and the public to signify, software or services of Microsoft.
- 44. Microsoft has also designed distinctive and aesthetically pleasing displays, logos, icons, graphic images, and packaging (collectively, "Microsoft visual designs") for its software programs.
- 45. Defendants' wrongful conduct includes the use of Microsoft's marks, name, and/or imitation visual designs, specifically displays, logos, icons, graphic designs, and/or packaging virtually indistinguishable from Microsoft visual designs, in connection with their goods and services.
- 46. Upon information and belief, Defendants engaged in such wrongful conduct with the purpose of misleading or confusing customers and the public as to the origin and authenticity of the goods and services advertised, marketed, copied, offered and/or distributed in connection with Microsoft's marks, name, and imitation visual designs, and of trading upon Microsoft's goodwill and business reputation. Defendants' conduct constitutes (a) false designation of origin, (b) false or misleading description, and (c) false or misleading representation that the

imitation visual images originate from or are authorized by Microsoft, all in violation of § 43(a) of the Lanham Trademark Act, set forth at 15 U.S.C. § 1125(a).

47. Defendants' wrongful conduct is likely to continue unless restrained

48. As a result of Defendants' wrongful conduct, Microsoft has suffered and will continue to suffer damages. Microsoft is entitled to injunctive relief and to an order compelling the impounding of all imitation marks and visual designs being used, advertised, marketed, copied, offered and/or distributed by Defendants. Microsoft has no adequate remedy at law for Defendants' wrongful conduct because, among other things, (a) Microsoft's marks, name and visual designs are unique and valuable property which have no readily-determinable market value, (b) Defendants' advertising, marketing, copying, and/or distribution of imitation visual designs constitutes harm to Microsoft such that Microsoft could not be made whole by any monetary award, and (c) Defendants' wrongful conduct, and the resulting damage to Microsoft, are continuing.

Fourth Claim

[California Common Law Unfair Competition] Against Defendants

- 49. Microsoft repeats and incorporates by this reference each and every allegation set forth in paragraphs 1 through 48, inclusive.
- 50. The acts and conduct of Defendants as alleged above in this Complaint constitute unfair competition pursuant to the common law of the State of California.
- 51. The acts and conduct of Defendants are likely to cause confusion and mistake among customers, end users and the public as to the origin or association of Defendants' infringing Microsoft software. These acts and conduct are likely to lead the public to conclude, incorrectly, that the infringing Microsoft software copied, distributed, solicited for distribution, offered, advertised and marketed by

and enjoined.

Defendants originate with, are sponsored by, or are authorized by Microsoft, to the damage and harm of Microsoft, its licensees and the public.

52. Defendants' conduct as alleged above has damaged Microsoft and resulted in an illicit gain of profit to Defendants in an amount that is unknown at the present time.

Fifth Claim

[For Imposition Of A Constructive Trust Upon Illegal Profits] Against Defendants

- 53. Microsoft repeats and incorporates by this reference each and every allegation set forth in paragraphs 1 through 52, inclusive.
- 54. Defendants' conduct constitutes deceptive and wrongful conduct in the nature of passing off the infringing materials as genuine Microsoft software or related components approved or authorized by Microsoft.
- 55. By virtue of Defendants' wrongful conduct, Defendants have illegally received money and profits that rightfully belong to Microsoft.
- 56. Upon information and belief, Defendants hold the illegally received money and profits in the form of bank accounts, real property, or personal property that can be located and traced.
- 57. Defendants hold the money and profits they have illegally received as constructive trustees for the benefit of Microsoft.

Sixth Claim [Accounting] Against Defendants

- 58. Microsoft repeats and incorporates by this reference each and every allegation set forth in paragraphs 1 through 57, inclusive.
- 59. Microsoft is entitled, pursuant to 17 U.S.C. § 504 and 15 U.S.C. § 1117, to recover any and all profits of Defendants that are attributable to their acts of infringement.

-14-

-15-

1	(3) 3,625,391 ("MICROSOFT OFFICE");		
2	(4) 4,459,826 (OFFICE 2012 DESIGN);		
3	(5) 3,238,869 ("ACCESS");		
4	(6) 4,365,955 (ACCESS LAUNCH ICON);		
5	(7) 2,942,050 ("EXCEL");		
6	(8) 4,355,451 (EXCEL LAUNCH ICON);		
7	(9) 2,890,260 ("INFOPATH");		
8	(10) 4,355,447 (INFOPATH LAUNCH ICON);		
9	(11) 4,003,879 ("LYNC");		
10	(12) 4,433,545 (LYNC LAUNCH ICON);		
11	(13) 2,844,710 ("ONENOTE");		
12	(14) 4,351,584 (ONENOTE LAUNCH ICON);		
13	(15) 2,188,125 ("OUTLOOK");		
14	(16) 4,355,446 (OUTLOOK LAUNCH ICON);		
15	(17) 1,475,795 ("POWERPOINT");		
16	(18) 4,385,388 (POWERPOINT LAUNCH ICON);		
17	(19) 4,355,448 (PUBLISHER LAUNCH ICON); and		
18	(20) 4,355,444 (WORD LAUNCH ICON);		
19	(c) that Defendants have committed and are committing acts of		
20	false designation of origin, false or misleading description of fact, and false or		
21	misleading representation against Microsoft, in violation of 15 U.S.C. § 1125(a);		
22	(d) that Defendants have engaged in unfair competition in violation		
23	of California common law; and		
24	(e) that Defendants have otherwise injured the business reputation		
25	and business of Microsoft by the acts and conduct set forth in this Complaint.		
26	(2) That the Court issue injunctive relief against Defendants, and that		
27	Defendants, their officers, agents, servants, employees, and all others in active		
28	concert or participation with Defendants, be enjoined and restrained from:		

-16-

1	(a) imita	ting, copying, or making any other infringing use or	
2	infringing distribution of the software programs, components, end user license		
3	agreements ("EULA"), Certificates of Authenticity ("COAs") and/or items		
4	protected by the following copyright Certificate Registration Nos.:		
5	(1)	TX 7-649-882 ("Office 2013");	
6	(2)	TX 7-674-730 ("Word 2013");	
7	(3)	TX 7-751-917 ("Excel 2013");	
8	(4)	TX 7-751-911 ("PowerPoint 2013");	
9	(5)	TX 7-751-910 ("OneNote 2013");	
10	(6)	TX 7-700-066 ("Outlook 2013");	
11	(7)	TX 7-674-731 ("Publisher 2013");	
12	(8)	TX 7-751-913 ("Access 2013"); and	
13	(9)	TX 7-206-468 ("InfoPath 2010");	
14	or the software programs, components and/or items protected by Microsoft's		
15	registered trademarks and service mark, including, but not limited to, the following		
16	Trademark Registration Nos.:		
17	(1)	1,200,236 ("MICROSOFT");	
18	(2)	1,256,083 ("MICROSOFT");	
19	(3)	3,625,391 ("MICROSOFT OFFICE");	
20	(4)	4,459,826 (OFFICE 2012 DESIGN);	
21	(5)	3,238,869 ("ACCESS");	
22	(6)	4,365,955 (ACCESS LAUNCH ICON);	
23	(7)	2,942,050 ("EXCEL");	
24	(8)	4,355,451 (EXCEL LAUNCH ICON);	
25	(9)	2,890,260 ("INFOPATH");	
26	(10)	4,355,447 (INFOPATH LAUNCH ICON);	
27	(11)	4,003,879 ("LYNC");	
28	(12)	4,433,545 (LYNC LAUNCH ICON);	

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1 (13)2,844,710 ("ONENOTE"); (14)4,351,584 (ONENOTE LAUNCH ICON); 2 2,188,125 ("OUTLOOK"); 3 (15)(16)4,355,446 (OUTLOOK LAUNCH ICON); 4 (17)1,475,795 ("POWERPOINT"); 5 (18)4,385,388 (POWERPOINT LAUNCH ICON); 6 (19) 4,355,448 (PUBLISHER LAUNCH ICON); and 7 (20) 4,355,444 (WORD LAUNCH ICON); 8 9 and any other items or works now or hereafter protected by any Microsoft 10 trademark or copyright; 11 (b) manufacturing, assembling, producing, distributing, offering for distribution, circulating, selling, offering for sale, advertising, importing, 12 promoting, or displaying any software program, component, EULA, COA and/or 13 item bearing any simulation, reproduction, counterfeit, copy, or colorable imitation 14 of any of Microsoft's registered trademarks, service mark, or copyrights, including, 15 16 but not limited to, the Trademark, Service Mark, and Copyright Registration Numbers listed in Sections (2)(a) above; 17 using any simulation, reproduction, counterfeit, copy, or 18 19 colorable imitation of Microsoft's registered trademarks, service mark, or copyright 20 including, but not limited to the Trademark, Service Mark, and Copyright Registration Numbers listed in Section (2)(a) above, in connection with the 21 22 manufacture, assembly, production, distribution, offering for distribution, 23 circulation, sale, offering for sale, import, advertisement, promotion, or display of any software program, component, EULA, COA, and/or item not authorized or 24 licensed by Microsoft; 25 using any false designation of origin or false or misleading 26 (d) 27 description or false or misleading representation that can or is likely to lead the

trade or public or individuals erroneously to believe that any software program,

- (e) engaging in any other activity constituting an infringement of any of Microsoft's trademarks, service mark and/or copyrights, or of Microsoft's rights in, or right to use or to exploit, these trademarks, service mark, and/or copyrights, including the distribution of any unauthorized product keys or others components which would facilitate (a) through (d) above; and
- (f) assisting, aiding, or abetting any other person or business entity in engaging in or performing any of the activities referred to in subparagraphs (a) through (e) above.
- (3) That the Court enter an order pursuant to 15 U.S.C. § 1116(a)(d)(1)(A) and 17 U.S.C. § 503 impounding all counterfeit and infringing copies of purported Microsoft software and/or materials bearing any of Microsoft's trademarks or service mark, and any related items, including business records, that are in Defendants' possession or under their control;
- (4) That the Court enter an order declaring that Defendants hold in trust, as constructive trustees for the benefit of Microsoft, their illegal profits obtained from the distribution of counterfeit and infringing copies of Microsoft's software, and requiring Defendants to provide Microsoft a full and complete accounting of all amounts due and owing to Microsoft as a result of Defendants' illegal activities.
- (5) That the Court order Defendants to pay Microsoft's general, special, actual, and statutory damages as follows:
- (a) Microsoft's damages and Defendants' profits pursuant to 17 U.S.C. § 504(b), or alternatively, enhanced statutory damages pursuant to 17 U.S.C. § 504(c), and 17 U.S.C. § 504(c)(2);

1	(b) Microsoft's damages and Defendants' profits pursuant to 15
2	U.S.C. § 1117(a), trebled pursuant to 15 U.S.C. § 1117(b), or in the alternative,
3	statutory damages pursuant to 15 U.S.C. §1117(c) for each counterfeit mark; and
4	(c) Microsoft's damages and Defendants' profits pursuant to
5	California common law.
6	(6) That the Court order Defendants to pay to Microsoft both the costs of
7	this action and the reasonable attorneys' fees incurred by it in prosecuting this
8	action; and
9	(7) That the Court grant to Microsoft such other and additional relief as is
10	just and proper.
11	DATED: October 13, 2015 PERKINS COIE LLP
12	
13	By: <u>/s/ Audra M. Mori</u> Audra M. Mori
14	Attorneys for Plaintiff MICROSOFT CORPORATION
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